

Hands-on course , 2
day(s)
Ref : IFF

Participants

Members of a Quality
team, Staff involved in the
implementation of the ISO
9001 standard, Quality
Consultants and Auditors.

Pre-requisites

None.

Next sessions

ISO 9001, Quality, Foundation, Certification

This course enables participants to learn about the best practices for implementing and managing a Quality Management System (QMS) as specified in ISO 9001. The participant will learn the different components of a QMS, including the QMS quality manual, required procedures, records, measuring performance, etc.

OBJECTIVES

To Understand the implementation of a Quality Management System in accordance with ISO9001
To Understand the relationship between a QMS and compliance with the requirements of different stakeholders
To Know the concepts, approaches, standards, methods and techniques allowing to effectively manage a QMS
To Acquire the necessary Knowledge to contribute in implementing a QMS as specified in ISO9001

1) Introduction to Quality Management System (QMS) concepts

3) Certified ISO 9001 Foundation Exam

2) Implementing requirements from ISO 9001

Certification

This course includes a 1 hour certification exam.

1) Introduction to Quality Management System (QMS) concepts

- Introduction to the ISO 9000 family of standards.
- Introduction to management systems and the process approach.
- Fundamental principles of Quality Management.
- General requirements: presentation of the clauses 4 to 8 of ISO 9001.

Exercise

Examples based on real cases. Review exercises to assist the exam preparation. Practice test similar to the certification exam.

2) Implementing requirements from ISO 9001

- Implementation phases of the ISO 9001 framework.
- Continual improvement of Quality.
- Conducting an ISO 9001 certification audit.

Exercise

Examples based on real cases. Review exercises to assist the exam preparation. Practice test similar to the certification exam.

3) Certified ISO 9001 Foundation Exam

- Domain 1 : Fundamental principles and concepts of Quality Management.
- Domain 2 : Quality Management System (QMS).

Exam

Final Certified ISO 9001 Foundation Exam.